

Complaint

IN THE MATTER OF

**VIRGINIA BOARD OF FUNERAL DIRECTORS AND
EMBALMERS**

CONSENT ORDER, ETC., IN REGARD TO ALLEGED VIOLATIONS OF
SEC. 5 OF THE FEDERAL TRADE COMMISSION ACT

*Docket C-4124; File No. 0410014
Complaint, October 1, 2004--Decision, October 1, 2004*

This consent order, among other things, prohibits Respondent Virginia Board of Funeral Directors and Embalmers -- an industry regulatory board of the Commonwealth of Virginia, and the sole licensing authority for providers of funeral goods and services in Virginia -- from in any way acting to restrict, impede or discourage its licensees from any truthful and non-misleading price-related advertising, and from enforcing any regulation the effect of which would be to prevent licensees from notifying potential customers of prices or discounts through the use of truthful and non-misleading advertising. The order also requires the respondent to eliminate any regulation -- the effect of which would be to prevent licensees from notifying potential customers of prices or discounts through the use of truthful and non-misleading advertising -- and to publish the order in a number of ways intended to make clear to licensees that they are not restricted from engaging in truthful and non-misleading price-related advertising, including the advertising of discounts.

Participants

For the Commission: *Robert Davis, Stephanie Langley, Patrick J. Roach, Geoffrey D. Oliver, Joseph Eckhaus, Elizabeth A. Piotrowski, Alan Fisher, Michael G. Vita, and Mark Frankena.*

For the Respondent: *Jack Kotvas, Assistant Attorney General for the Commonwealth of Virginia, and Sarah Allen.*

COMPLAINT

Pursuant to the provisions of the Federal Trade Commission Act, as amended, 15 U.S.C. § 41, *et seq.*, and by virtue of the authority vested in it by said Act, the Federal Trade Commission, having reason to believe that the Virginia Board of Funeral Directors and Embalmers violated Section 5 of the Federal Trade

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Commission Act, 15 U.S.C. § 45, and it appearing to the Commission that a proceeding by it in respect thereof would be in the public interest, hereby issues this Complaint stating its charges in that respect as follows:

NATURE OF THE CASE

This matter concerns horizontal agreements among competing funeral directors, as members of the Virginia Board of Funeral Directors and Embalmers (the “Board”), that restricted price competition in the provision of funeral products and services in the Commonwealth of Virginia. The funeral directors, through the regulations of the Board, restricted price competition in the provision of funeral products and services in Virginia by restricting the advertising of prices, and discounts off of ordinary prices, for funeral products and services.

RESPONDENT AND ITS MEMBERS

1. The Board is organized, exists, and transacts business under and by virtue of the laws of the Commonwealth of Virginia, with its principal office and place of business located at 6603 West Broad St., 5th Fl. Richmond, VA 23230-1712.
2. The Board was created by the legislature of the Commonwealth of Virginia to supervise the provision of funeral products and services and the preneed provision of funeral products and services.
3. By statute, the Board is composed of nine members, seven of whom must be funeral service licensees of the Board with at least five consecutive years of funeral service practice in the Commonwealth immediately prior to appointment. The Board is further composed of two “citizen members.” Members of the Board are appointed by the Governor.

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4. While serving their membership terms, funeral director members of the Board may, and do, continue to engage in the business of providing funeral products and services and preneed funeral products and services for a fee. Compensation for being on the Board is limited to expenses plus \$50 per day of work done for the Board.
5. Except to the extent that competition has been restrained as alleged below, and depending on their geographic location, licensed funeral directors in Virginia compete with each other and with funeral director members of the Board.
6. The Board promulgates regulations, including the regulation at issue in this Complaint by majority vote of the members of the Board.
7. The Board is the sole licensing authority for the provision of funeral directing services in Virginia. It is unlawful for an individual to practice or to offer to practice funeral directing in Virginia unless he or she holds a current license to practice from the Board.
8. The Board is authorized by Virginia law to take disciplinary action against any licensee who violates any rule or regulation promulgated by the Board. Disciplinary action by the Board may include the suspension or revocation of a license, or other limitations or restrictions on a licensee.

JURISDICTION

9. The Board is a state regulatory body and is a “person” within the meaning of Section 5 of the Federal Trade Commission Act, as amended, 15 U.S.C. § 45.
10. The acts and practices of the Board, including the acts and practices alleged herein, have been or are in or affecting “commerce” within the meaning of Section 4 of the

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Federal Trade Commission Act, as amended, 15 U.S.C. § 44. In particular, funeral directors perform funerals for residents of other states, receive substantial sums of money that cross state lines in payment for those services and as payment for otherwise in-state funeral products and services from preneed funeral arrangements, and purchase and use supplies and equipment that are shipped across state lines. Furthermore, the regulation at issue prevents the flow of price information across state lines, and affects interstate commerce in funeral supplies and services in neighboring states.

**STATE REGULATION OF ADVERTISING FOR
FUNERAL SERVICES**

11. With the exception of the requirement that no direct initial solicitation of any consumer be in person, the requirement that no direct initial solicitation for at-need funeral products and services be done by any means, and the requirement that all advertising be truthful and not misleading, Virginia statutes do not restrict advertising or solicitation relating to the ordinary prices of funeral products and services or discounts off of ordinary prices of funeral products and services.

BOARD CONDUCT

12. For many years and continuing up to and including the date of the filing of this Complaint, the Board has restrained competition in the provision of funeral and preneed funeral products and services in Virginia by combining and agreeing with its members or others, or by acting as a combination of its members or others, to restrict access to price information relating to funeral products and services and preneed funeral products and services by prohibiting truthful and non-misleading advertising of members' prices, and discounts from their usual prices.

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13. For many years and continuing up to July 28, 2004, the Board had engaged in various acts or practices in furtherance of this combination, including, among other things, the following:
 - A. The Board promulgated and implemented a regulation that prohibits funeral licensees from advertising the prices of the products and services they sell for preneed funeral services;
 - B. The Board actively disseminated its rules, including the prohibition on advertising prices or discounts, by, among other means: mailing the rules to licensees, making speeches to local associations of funeral licensees, and publishing newsletters regarding its rules.

EFFECTS

14. The effects of the combination and acts or practices described above have been to restrain competition unreasonably and injure consumers in the following ways, among others:
 - A. Consumers were deprived of truthful information about prices for funeral products and services;
 - B. Funeral licensees were prevented from disseminating truthful information about their prices for funeral products and services;
 - C. Consumers were deprived of the benefits of vigorous price competition among Board licensees; and
 - D. Some consumers paid higher prices for funeral products and services than they would have paid in the absence of the combination, acts, and practices alleged in this Complaint.

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VIOLATION

15. The combination, acts, and practices described above constitute unfair methods of competition in violation of Section 5 of the Federal Trade Commission Act, 15 U.S.C. § 45. Such combination, acts, and practices, or the effects thereof, may continue or recur in the absence of the relief herein requested.

WHEREFORE, THE PREMISES CONSIDERED, the Federal Trade Commission on this first day of October, 2004, issues its Complaint against Respondent Virginia Board of Funeral Directors and Embalmers.

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DECISION AND ORDER

The Federal Trade Commission (“Commission”) having initiated an investigation of certain acts and practices of the Virginia Board of Funeral Directors and Embalmers (the “Board”), hereinafter sometimes referred to as “Respondent,” and Respondent having been furnished thereafter with a copy of the draft of the Complaint that the Bureau of Competition presented to the Commission for its consideration and which, if issued by the Commission, would charge Respondent with violations of Section 5 of the Federal Trade Commission Act, as amended, 15 U.S.C. § 45; and

Respondent, its attorneys, and counsel for the Commission having thereafter executed an Agreement Containing Consent Order (“Consent Agreement”), containing an admission by Respondent of all the jurisdictional facts set forth in the aforesaid draft of Complaint, a statement that the signing of the Consent Agreement is for settlement purposes only and does not constitute an admission by Respondent that the law has been violated as alleged in such Complaint, or that the facts as alleged in such Complaint, other than jurisdictional facts, are true, and waivers and other provisions as required by the Commission’s Rules; and

The Commission having thereafter considered the matter and having determined that it had reason to believe that Respondent has violated the said Act, and that a Complaint should issue stating its charges in that respect, and having accepted the executed Consent Agreement and placed such Consent Agreement on the public record for a period of thirty (30) days for the receipt and consideration of public comments, and having duly considered the comments received from an interested person pursuant to section 2.34 of the Rules, now in further conformity with the procedure described in Commission Rule 2.34, 16 C.F.R. § 2.34 (2004), the Commission hereby makes the following jurisdictional findings and issues the following Decision and Order (“Order”):

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1. Proposed Respondent, the Virginia Board of Funeral Directors and Embalmers, is an industry regulatory board established by the Commonwealth of Virginia with its principal office and place of business located at 6603 West Broad St., 5th Fl. Richmond, VA 23230-1712.

2. The Federal Trade Commission has jurisdiction of the subject matter of this proceeding and of Respondent, and the proceeding is in the public interest.

ORDER**I.**

IT IS ORDERED, that for the purposes of this Order, the following definitions shall apply:

- A. "Respondent" or "Board" means the Virginia Board of Funeral Directors and Embalmers, its officers, members, committees, subcommittees, representatives, agents, employees, successors and assigns.
- B. "At-need or preneed funeral products, goods, or services" means any product, good, or service that the Board is authorized to regulate under Title 54.1 of the Virginia Code, Va. Code Ann. §§ 54.1-100 to 116, 54.1-200 to 204, 54.1-2800 to 2825 (Michie 2003). For the purposes of this Order, at-need or preneed funeral products, goods, or services includes any products, goods or services that are advertised, offered for sale, or sold to be used in a funeral service at the time of death, while death is imminent, or at any other time.
- C. "Board licensee" or "licensee" means any person or corporation that is entitled under the rules of the Board to provide at-need or preneed funeral products, goods, or services to consumers.

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- D. “Discounts from ordinary prices” means any reduction of the price ordinarily charged by a Board licensee in exchange for at-need or preneed funeral products, goods, or services.
- E. “Enforcing” a restriction or a regulation means any manner in which Respondent requires compliance with any of its regulations, including, but not limited to, investigations or hearings of purported violations of the regulation, dissemination of the terms or Board interpretations of the regulation in any manner to Board licensees, and assignments of penalties for any violation of the regulation.
- F. "Person" means both natural persons and artificial persons, including, but not limited to, corporations, unincorporated entities, and governments.
- G. “Prices” means any consideration proposed in exchange for at-need or preneed funeral products, goods, or services.
- H. “Truthful and non-misleading advertisements” means any advertisements that would not subject a Board licensee to disciplinary action under 18 Va. Admin. Code § 65-20-500(3) (West 2003) or Va. Code Ann. § 54.1-2806 (Michie 2003). For the purposes of this Order, truthful and non-misleading advertisements of prices or discounts from ordinary prices, includes advertisements that do not contain any promise, assertion, representation, or statement of fact which is untrue, deceptive, or misleading; contain inaccurate statements; or create an impression of things not likely to be true.
- I. 18 Va. Admin. Code § 65-30-50(C) (West 2003) means the Virginia regulation corresponding to that citation in place on June 28, 2004.

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II.

IT IS FURTHER ORDERED that Respondent, in or in connection with its activities in or affecting commerce, as “commerce” is defined in Section 4 of the Federal Trade Commission Act, 15 U.S.C. § 44, shall forthwith cease and desist from, directly or indirectly, or through any rule, regulation, policy, or other conduct:

A. Prohibiting, restricting, impeding, or discouraging any person from engaging in truthful and non-misleading price advertising, including advertising prices, and discounts from ordinary prices, of at-need or preneed funeral products, goods, or services;

B. Enforcing any regulation or restriction on Board licensees, including the Board regulation at 18 Va. Admin. Code § 65-30-50(C) (West 2003), that might prevent licensees from using truthful and non-misleading advertisements to notify consumers of prices, and discounts from ordinary prices, for at-need or preneed funeral products, goods, or services.

Provided, however, that nothing contained herein shall prohibit the Respondent from adopting and enforcing reasonable rules, regulations or policies, or taking any other action, to prevent or prohibit advertising that the Board reasonably believes to be both materially fraudulent, false, deceptive or misleading and in violation of 18 Va. Admin. Code § 65-20-500(3) (West 2003) or Va. Code Ann. § 54.1-2806 (Michie 2003), or any future recodifications thereof.

III.

IT IS FURTHER ORDERED that Respondent shall, within one hundred and eighty (180) days after the date this Order becomes final, amend its rules to eliminate any regulation or restriction, including the Board regulation at 18 Va. Admin. Code § 65-30-50(C) (West 2003), that might prevent Board licensees from using

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truthful and non-misleading advertisements to notify consumers of prices, and discounts from ordinary prices, for at-need or preneed funeral products, goods, or services.

IV.

IT IS FURTHER ORDERED that, within ninety (90) days after the date this Order becomes final, Respondent shall prominently publish this Order, and the letter attached hereto as "Appendix," in the Newsletter for the Board of Funeral Directors and Embalmers.

V.

IT IS FURTHER ORDERED that, within thirty (30) days after the date this Order becomes final, Respondent shall mail or deliver a copy of this Order, under cover of the letter attached hereto as "Appendix," to each current licensee of Respondent, and for a period of three (3) years from the date of service of this Order, and Respondent shall mail or deliver a copy of this Order to each new licensee of Respondent within thirty (30) days of each such licensee's acceptance by Respondent as a Board licensee.

VI.

IT IS FURTHER ORDERED that, within sixty (60) days after the date this Order becomes final, and for a period of sixty (60) days thereafter, Respondent shall publish this Order on its World Wide Web site. Notice of such publication shall be made in a manner calculated to be viewed by all of Respondent's licensees and customers of Respondent's licensees. For purposes of this provision, notice will be deemed satisfactory if it is made by providing a direct link to the Order from a notice in the following language: "The FTC and the Board Settle Antitrust Charges Regarding Price Advertising Rules" posted as the first link under the "Important Announcements" section of the main Board web page (<http://www.dhp.state.va.us/fun/default.htm>). In the event

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that the Board changes its site structure, a notice, equivalent in terms of ease of access and conspicuousness, must be provided. After such sixty (60) day period, Respondent shall maintain a link from the "Laws and Regulations Governing Funeral Directors and Embalmers" page (http://www.dhp.state.va.us/fun/fun_laws_regs.htm), or its equivalent, to the Order in a manner that provides reasonable notice to interested parties. Respondent shall maintain its World Wide Web site in compliance with this Paragraph for five (5) years from the date this Order becomes final.

VII.

IT IS FURTHER ORDERED that Respondent shall notify the Commission at least thirty (30) days prior to any proposed change in Respondent or its regulations that may affect compliance obligations arising out of the Order.

VIII.

IT IS FURTHER ORDERED that Respondent shall file a written report within six (6) months of the date this Order becomes final, and annually on the anniversary date of the original report for each of the five (5) years thereafter, and at such other times as the Commission may require by written notice to Respondent, setting forth in detail the manner and form in which it has complied with this Order.

IX.

IT IS FURTHER ORDERED that this Order shall terminate on October 1, 2024.

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APPENDIX

(Letterhead of the Virginia Board of Funeral Directors and
Embalmers)

Dear Licensee:

The Federal Trade Commission has ordered the Virginia Board of Funeral Directors and Embalmers (the "Board") to cease and desist the enforcement of any rule or regulation restricting the use of truthful and non-misleading advertising of prices and discounts by licensees. A copy of the Commission's Decision and Order is enclosed.

In order that you may readily understand the terms of the Order, we have set forth its essential provisions, although you must realize that the Order itself is controlling, rather than the following explanation of its provisions:

(1) The Board must cease and desist from enforcement of any regulation or restriction on Board licensees, including the Board regulation at 18 Va. Admin. Code § 65-30-50(C) (West 2003), that might prevent licensees from using truthful and non-misleading advertisements to notify consumers of prices, and discounts from ordinary prices, for at-need or preneed funeral products, goods, or services

(2) The Board must amend its rules to eliminate any regulation or restriction, including the Board regulation at 18 Va. Admin. Code § 65-30-50(C) (West 2003), that might prevent Board Licensees from using truthful and non-misleading advertisements to notify consumers of prices, and discounts from ordinary prices, for at-need or preneed funeral products, goods, or services.

Sincerely yours,

[appropriate Board member or officer]

Enclosure

Analysis

Analysis of Proposed Consent Order to Aid Public Comment

The Federal Trade Commission has accepted for public comment an Agreement Containing Consent Order with the Virginia Board of Funeral Directors and Embalmers (the "Board" or "Respondent"). The Agreement has been placed on the public record for thirty (30) days for receipt of comments from interested members of the public. The Agreement is for settlement purposes only and does not constitute an admission by the Board that the law has been violated as alleged in the Complaint or that the facts alleged in the Complaint, other than jurisdictional facts, are true.

I. The Commission's Complaint

The proposed Complaint alleges that Respondent, an industry regulatory board of the Commonwealth of Virginia, has violated Section 5 of the Federal Trade Commission Act. Specifically, the proposed Complaint alleges that the Board has unlawfully restrained or eliminated price competition among the providers of funeral goods and services in Virginia.

The Board is the sole licensing authority for providers of funeral goods and services in Virginia and is authorized by Virginia statute to take disciplinary action against licensees who violate any rule promulgated by the Board. The Board is composed of nine members, seven of whom are required to be funeral service licensees themselves.

The proposed Complaint alleges that the Board has restrained trade by agreeing to, promulgating, and implementing a regulation (18 Va. Admin. Code § 65-30-50(C) (West 2003) ("18 VAC 65-30-50(C)")) that prohibited funeral licensees from advertising the prices of certain products and services they sell.¹ Board

¹ As a result of the investigation, the Board has removed 18 VAC 65-30-50(C) from its regulations. *See* Va. Regs. Reg., vol. 20, issue 21 at 1 (2004).

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regulation 18 VAC 65-30-50(C) read: “No licensee engaged in the business of preneed funeral planning or any of his agents shall advertise discounts; accept or offer enticements, bonuses, or rebates; or otherwise interfere with the freedom of choice of the general public in making preneed funeral plans.”

The proposed Complaint further alleges that the Board's conduct was anticompetitive because it had the following effects: the conduct deprived consumers of truthful information about prices for funeral products and services; the conduct prevented licensees from disseminating truthful information about their prices for funeral products and services; the conduct deprived consumers of the benefits of vigorous price competition among Board licensees; and the conduct caused consumers to pay higher prices for funeral products and services than they would have in the absence of that conduct.

II. Terms of the Proposed Consent Order

The proposed Order would provide relief for the alleged anticompetitive effects of the conduct principally by means of a cease and desist order barring the Board, either by the enactment or enforcement of a new regulation or by the enforcement of any current regulation, from prohibiting, restricting, impeding, or discouraging any person from engaging in truthful and non-misleading price advertising of at-need or preneed funeral products, goods, or services.

Paragraph II of the proposed Order bars the Board from in any way acting to restrict, impede or discourage its licensees from any truthful and non-misleading price-related advertising. Paragraph II of the proposed Order further bars the Board from enforcing any regulation, including 18 VAC § 65-30-50(C), the effect of which regulation would be to prevent licensees from notifying potential customers of prices or discounts through the use of truthful and non-misleading advertising. As discussed below, the proposed Order does not prohibit the Board from adopting and enforcing reasonable rules to prohibit advertising that the Board

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reasonably believes to be materially fraudulent, false, deceptive, or misleading.

Paragraph III of the proposed Order requires the Board to eliminate any regulation, the effect of which regulation would be to prevent licensees from notifying potential customers of prices or discounts through the use of truthful and nonmisleading advertising.

Paragraph IV of the proposed Order requires the Board to prominently publish the proposed Order along with a letter explaining the terms of the proposed Order in the Board's newsletter. Paragraph V of the proposed Order requires the Board to send to its licensees the proposed Order, along with a letter explaining the terms of the proposed Order. Paragraph VI of the proposed Order requires that the Board prominently publish the proposed Order on its World Wide Web site. Each of the methods of publishing the proposed Order is intended to make clear to licensees that they are not restricted from engaging in truthful and non-misleading price-related advertising, including the advertising of discounts.

Paragraphs VII and VIII of the proposed Order require the Board to inform the Commission of any change that could affect compliance with the proposed Order and to file compliance reports with the Commission for a number of years. Paragraph IX of the proposed Order states that it will terminate in twenty years.

III. The Conduct Prohibited under the Order

The proposed Order prohibits the Board from discouraging its licensees from using truthful and non-misleading advertisements of prices and discounts. The proposed Order does not prohibit the Board from adopting and enforcing reasonable rules to prohibit advertising that the Board reasonably believes to be materially fraudulent, false, deceptive, or misleading. Because such a rule would not violate the proposed Order, and because the issues raised by this case arise frequently, it is appropriate to address the

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analysis required in some detail, focusing on the current restraint of the Board.

A. Antitrust Analysis of the Legality of Competitive Restraints

The Board's regulation was an agreement among competitors not to advertise price discounts. The fundamental question regarding the legality of restraints agreed upon between competitors is "whether or not the challenged restraint enhances competition."² A framework for analysis of the competitive impact of such agreements was described recently by the Commission in *PolyGram Holdings*.³ Under that framework, the plaintiff has the initial burden of showing that the restriction is "inherently suspect" in that it has a likely tendency to suppress competition.⁴ A restraint is shown to be inherently suspect when

² *California Dental Assoc. v. Federal Trade Comm.*, 526 U.S. 756, 779 (1999) ("CDA"); see also *Chicago Board of Trade v. United States*, 246 U.S. 231, 238 (1918) ("The true test of legality is whether the restraint imposed is such as merely regulates and perhaps promotes competition or whether it is such as may suppress or even destroy competition.").

³ 2003 WL 21770765 (FTC), slip op. at 29-35 ("*PolyGram Holdings*"). The *PolyGram Holdings* framework is not, of course, the only means of establishing a violation of the antitrust laws, which may also be accomplished by a showing of market power and a restraint likely to harm competition, or by actual competitive effects. See *PolyGram Holdings*, slip op. at 29 n.37; *Schering-Plough Corp.*, Dkt No. 9297, slip op. at 14-15 (FTC Dec. 8, 2003).

⁴ *Id.* at 29; see also *Broadcast Music, Inc. v. Columbia Broadcasting System, Inc.*, 441 U.S. 1, 19-20 (1979) (In characterizing conduct under the Sherman Act, the question is whether "the practice facially appears to be one that would always or almost always tend to restrict competition and decrease

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“past judicial experience and current economic learning have shown [that conduct] to warrant summary condemnation.”⁵ If the plaintiff can sustain that burden, the practice will be condemned unless the defendant can articulate a valid justification for the restriction.⁶ A legitimate justification must be “cognizable” in the sense that the benefits that the defendant proposes from the restraint must be consistent with the goals of the antitrust laws.⁷ A justification, to be legitimate, must also be plausible in the sense that the defendant can “articulate the specific link between the challenged restraint and the purported justification to merit a more searching inquiry into whether the restraint may advance procompetitive goals, even though it facially appears of the type likely to suppress competition.”⁸ Once the defendant has overcome the presumption of the anticompetitive effect of the inherently suspect restraint by asserting legitimate procompetitive justifications for the restriction, then a more in-depth analysis of the specific effects of the restraint is necessary.⁹

B. A Restriction on Price Advertising in the Funeral Industry is Inherently Suspect.

In *CDA*, the Commission challenged a set of restrictions imposed by the California Dental Association. One of the

output,... or instead one designed to ‘increase economic efficiency and render markets more, rather than less, competitive.’” (quoting *United States v. United States Gypsum Co.*, 438 U.S. 422, 441 n. 16 (1978))).

⁵ *PolyGram Holdings*, slip op. at 29.

⁶ *Id.*

⁷ *Id.* at 30-31.

⁸ *Id.* at 31-32.

⁹ *Id.* at 33, fn. 44.

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restrictions allowed the advertising of price discounts only where specified additional information was presented in the advertisement, purportedly needed to ensure that the price advertisement was strictly accurate, and another restriction was a flat restriction on the advertisement of quality claims by dentists.¹⁰ The price advertising restriction was challenged as being so burdensome as to be, in effect, a ban on the advertisement of price discounts. The Association defended the restrictions as necessary to avoid false or misleading advertising, but the Commission and the Ninth Circuit held that the likely anticompetitive effects of the restrictions were clear, and that the Association therefore had, and did not sustain, the burden of establishing procompetitive benefits. The Supreme Court reversed, holding that the competitive effect of the restriction needed to be evaluated in light of the professional context in which it occurred, including the articulated justifications for the restriction.¹¹ The Court, in holding that the Court of Appeals had prematurely shifted the burden to the defendant, focused in particular on two facts: (1) the restriction at issue was "very far from a total ban on price discount advertising," and (2) since "the particular restrictions" at issue on their face were aimed at deceptive advertising, they might have the effect of promoting competition by "reducing the occurrence of unverifiable and misleading across-the-board

¹⁰ The restriction on price-related advertisement in *CDA* required that any such advertisement "fully and specifically" disclose "all variables and other relevant factors." The restriction also prohibited the use of qualitative phrases relating to the cost of dental services like "lowest prices." Finally, the restriction required that any comparative phrases like "low prices" must be based on verifiable data, and the burden of showing the accuracy of those statements is on the dentist. *CDA*, 526 U.S. at 760, fn. 1.

¹¹ See *CDA*, 526 U.S. at 771-773 ("The restrictions on both discount and nondiscount advertising are, at least on their face, designed to avoid false or deceptive advertising in a market characterized by striking disparities between the information available to the professional and the patient.").

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discount advertising."¹²

The current restriction of the Board is inherently suspect.¹³ The regulation is the type of restriction that has been found inherently suspect by the Commission in the context of the optometry profession,¹⁴ and is well understood in the economic literature as having anticompetitive effects in the context of professional services.¹⁵ Studies show that advertising restrictions harm competition in the market for funeral services.¹⁶ The importance of price information to funeral service consumers, especially when they receive that information early in the process, is a well-accepted fact of the industry.¹⁷

¹² *Id.* at 773-774.

¹³ In *CDA*, the advertising restraint could not be condemned because the FTC had not provided sufficient evidence to show “why the presumption of likely anticompetitive effects that applies in non-professional markets also applied in the professional setting” at issue there. *PolyGram Holdings*, slip op. at 33, n. 44.

¹⁴ See *Massachusetts Board of Registration in Optometry*, 110 FTC 549, 606-607 (1988) (“*Mass. Board*”) (“By preventing optometrists from informing consumers that discounts are available, respondent eliminates a form of price competition.”); see also *PolyGram Holdings*, slip op. at 38-39, fn. 52 (citing economic literature).

¹⁵ See *PolyGram Holdings*, slip op. at 38-39, fn. 52.

¹⁶ See, e.g., *Funeral Industry Practices Mandatory Review 16 CFR Part 453: Final Staff Report to the FTC with Proposed Amended Trade Regulation Rule 64-65* (1990) (“1990 FTC Staff Report”).

¹⁷ See, e.g., Wirthlin Worldwide, *Executive Summary of the Funeral and Memorial Information Counsel Study of American*

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Thus, restrictions on price advertising in the funeral industry are likely to suppress competition and will be condemned in the absence of a legitimate efficiency justification.

C. The Order Permits Reasonable Regulation of Advertising.

In *CDA*, the Supreme Court concluded that, before the type of restrictions at issue there could be condemned as anticompetitive, a more searching analysis was required. See 526 U.S. at 779-81. Several distinctions between the rule of the Board and the rules at issue in *CDA* are instructive, and further support the conclusion that there is reason to believe a violation of the FTC Act has occurred:

- Unlike in *CDA*, the restriction at issue here was a total ban on price discount advertising in the relevant market (that for preneed funeral services).
- Whereas in *CDA* the restrictions on their face purported to be aimed at limiting false or misleading advertising, here the fact that the restriction was imposed only on the sale of preneed services (where price competition is most likely to be effective), and was not imposed on at-need services (where, by all accounts, the consumer is most vulnerable), suggests that the regulation restricts price competition rather than eliminates deception.
- In *CDA*, there was a concern that price advertising that provided less than complete information regarding prices

Attitudes Toward Ritualization and Memorialization 3 (January 2000), available at <http://www.cremationassociation.org/docs/attitude.pdf> ("Wirthlin Survey") (Cost is one of the top factors influencing funeral home selection); *Id.* at 4 (Most often mentioned change recommended by consumers in funeral industry is to "see costs kept down.").

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would allow dentists to create advertisements that would give the appearance that prices were lower when in fact they were not. This problem arose from the difficulty consumers might have in obtaining price information in the market for dental services.¹⁸ Here, however, each funeral director is required by the FTC's funeral rule to disclose all price information to any consumer who might enquire about those services, including the prices of all products and services not subject to the discount.¹⁹

- Finally, in *CDA*, the respondent advanced the prevention of false and misleading claims as a justification for general restrictions on advertising. Here, there is a separate regulation that relates to the prevention of false and misleading claims.²⁰

IV. Opportunity for Modification of the Order

The Board may seek to modify the proposed Order to permit it to promulgate and enforce rules that the proposed Order prohibits if it can demonstrate that the “state action” defense would shield its conduct from liability. The state action defense stems from *Parker v. Brown*.²¹ In *Parker*, the Supreme Court held that Congress had not expressed any intent to apply the Sherman Act

¹⁸ *Id.* at 771-776.

¹⁹ 16 C.F.R. § 453.2 (1994).

²⁰ The regulation at issue was the “Solicitation” provision in the Part of the preneed regulations entitled “Sale of Preneed Plans.” The Board has a separate set of regulations relating to false advertising generally that does not prohibit price and discount advertising, as long as the representations in the advertisement are not untrue, deceptive, or misleading. *See* 18 Va. Admin. Code § 65-20-500(3) (West 2003).

²¹ 317 U.S. 341 (1943) (“*Parker*”).

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to anticompetitive acts of the states. Since *Parker*, the focus of courts evaluating assertions of the state action defense has been on whether the alleged actions were, in fact, acts of the state.²² When the courts have determined that the alleged anticompetitive acts were acts of the state as sovereign, the state action defense protects those acts.²³ When the courts have determined that the allegedly anticompetitive acts were committed by subordinate agents of state governments, rather than the state itself, the state action defense could still apply if the acts were “pursuant to a state policy to displace competition with regulation or monopoly public service.”²⁴ Finally, when the allegedly anticompetitive act was committed by a private party, the state action defense can only apply if that action was pursuant to a clearly articulated state policy and the actions of the private party were “actively supervised by the state.”²⁵

²² *FTC v. Ticor Title Insurance Co.*, 504 U.S. 621, 636 (1992) (“*Ticor*”) (The test under state action is “directed at ensuring that particular anticompetitive mechanisms operate because of a deliberate and intended state policy.”).

²³ *Hoover v. Ronwin*, 466 U.S. 558 (1984) (“*Hoover*”) (action of state supreme court regulating entry into the legal profession is state action exempt from liability under the Sherman Act).

²⁴ *Town of Hallie v. City of Eau Claire*, 471 U.S. 34, 39 (1984) (“*Hallie*”) (Municipality is not the state, but is exempt from liability for anticompetitive actions that were pursuant to a state policy to displace competition, when the conduct was a foreseeable result of the policy), quoting *City of Lafayette v. Louisiana Power & Light Co.*, 435 U.S. 389, 413 (1978) (plurality opinion); *Southern Motor Carriers Rate Conference Inc. v. U.S.*, 471 U.S. 48, 57 (1984) (“*Southern Motor Carriers*”).

²⁵ *California Retail Liquor Dealers Assn. v. Midcal Aluminum, Inc.*, 445 U.S. 97, 105 (1980) (“*Midcal*”). The “active supervision” test requires that “the State has established sufficient independent judgment and control so that the details of the

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The clear articulation requirement ensures that, if a State is to displace national competition norms, it must replace them with specific state regulatory standards – a State may not simply authorize private parties to disregard federal laws,²⁶ but must genuinely substitute an alternative state policy.²⁷

Because of federalism concerns at the heart of the state action doctrine, the policy to displace competition must be articulated by an entity that can be identified as the state rather than a

[restraint] have been established as a product of deliberate state intervention, not simply by agreement among private parties.” *Ticor Title Ins. Co.*, 504 U.S. at 634-35. The Supreme Court has held that municipalities, unlike private parties, are not subject to the active supervision requirement and are protected by the state action doctrine if they are acting pursuant to a clearly articulated state policy. *Town of Hallie*, 471 U.S. at 46-7. The Court indicated in dicta that “it is likely that active state supervision would also not be required” when the relevant actor is a “state agency,” but declined to resolve the issue. *Id.* at 46 n. 10. Thus, the role of active supervision for the myriad varieties of governmental and quasi-governmental entities, including state regulatory boards, remains unclear. See FTC, Office of Policy Planning, Report of the State Action Task Force 15-19, 37-40, 55-56 (Sept. 2003) (“2003 FTC Staff Report”). Because the Board’s policy lacks clear articulation, it is unnecessary to resolve this issue here. The lack of clear articulation also renders unnecessary any analysis of possible preemption of the state law by federal antitrust law. See *Freedom Holdings, Inc. v. Spitzer*, 357 F.3d 205, 222-24 (2d Cir. 2004).

²⁶ *Parker*, 317 U.S. at 351; see generally *State Action Task Force Report* at 8, 25-26.

²⁷ See *New York v. United States*, 505 U.S. 144, 168-69 (1992); see also *Ticor*, 504 U.S. at 636 (State Action ensures that “particular anticompetitive mechanisms operate because of a deliberate and intended state policy.”).

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subordinate agency of the state.²⁸ Here, it is clear that the Board is not the state.²⁹ Therefore, the Board, to modify the proposed Order, must show that its conduct would be pursuant to a clearly articulated policy by the state. An agency or subdivision of the state, like the Board here, will be protected by the doctrine only where the conduct is both legally authorized by the state and that

²⁸ *Southern Motor Carriers*, 471 U.S. at 62-63 (Public service commissions could not establish the clearly articulated policy of the state to displace competition needed to invoke the doctrine.).

²⁹ *See South Carolina State Board of Dentistry*, Dkt No. 9311, slip op. at 16-19 (FTC July 30, 2004) (South Carolina board regulating dentists and dental hygienists and composed largely of dentists is not the state for the purposes of the state action defense and can only claim the protection of the defense if it was acting pursuant to a clearly articulated and affirmatively stated state policy to displace competition found in state statutes); *Mass. Board*, 110 FTC at 612-613 (Massachusetts board regulating optometrists and composed largely of optometrists is not the state for the purposes of the state action defense and can only claim the protection of the defense if it was acting pursuant to a clearly articulated and affirmatively stated state policy to displace competition found in state statutes); *FTC v. Monahan*, 832 F.2d 688, 689 (1st Cir. 1987) (Massachusetts Board of Registration in Pharmacy, which was composed of pharmacists and regulated pharmacists was a “subordinate governmental unit” which could only claim the state action defense if its actions were pursuant to clearly articulated and affirmatively expressed state policy to displace competition); *see also Hoover*, 466 U.S. at 568 (“Closer analysis is required when the activity at issue is not directly that of the legislature or supreme court, but is carried out by others pursuant to state authorizations.”); *Southern Motor Carriers*, 471 U.S. at 62-63 (Public service commissions could not establish the clearly articulated policy of the state needed to invoke the doctrine.).

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conduct is pursuant to an “authority to suppress competition.”³⁰ With respect to the question of legal authority to act, an agency or municipality satisfies that requirement for the purposes of the state action defense if it can show that it has the authority to engage in that conduct when it does so in the substantively and procedurally correct manner, whether or not the agency actually did engage in the conduct in the substantively and procedurally correct manner in pursuing its allegedly anticompetitive conduct.³¹

Whether an articulated policy by the state is pursuant to an “authority to suppress competition” depends on the form of the statement of the state policy.³² When the state has replaced some dimension of competition with a regulatory structure and gives an agency the discretion to determine how to implement that structure, as in *Southern Motor Carriers*, no more detail than a clear intent to displace competition is required.³³ When the state

³⁰ *City of Columbia v. Omni Outdoor Advertising, Inc.*, 499 U.S. 365, 372-373 (1991) (“*Omni*”).

³¹ *Id.* (“[N]o more is needed to establish for *Parker* purposes, the city’s authority to regulate than its unquestioned zoning power over the size, location, and spacing of billboards.”). Here, the Board’s authority to “establish standards of service and practice for the funeral service profession” in Virginia, Va. Code Ann. § 54.1-2803(1) (Michie 2003) (“VC 54.1-2803(1)”), presumably constitutes adequate legal authority to promulgate the regulation at issue sufficient to satisfy the first leg of the test in *Omni*. See 499 U.S. at 370-373.

³² *Omni*, 499 U.S. at 372.

³³ See *Southern Motor Carriers*, 471 U.S. at 63-64 (Mississippi state statute requiring public service commission to prescribe just and reasonable rates is a sufficiently clear expression of intent to displace competition for the determination of prices to allow the commission to encourage private firms to

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does not displace competition with a regulatory structure, but simply gives some entity the authority to displace competition, as in *Omni* or *Hallie*, the question is whether the “suppression of competition is the ‘foreseeable result’ of what the statute authorizes.”³⁴ At present, the Board cannot demonstrate clear articulation under Virginia statutes by either means.

First, it does not appear, from the current statute granting the Board the authority to act, that the state intended that there be a broad displacement of price competition with regulation in the market for preneed funeral services.³⁵ Unlike the case of Mississippi in *Southern Motor Carriers*, the Virginia General Assembly did not single out price determination and assign responsibility for that determination to the agency rather than the market. Instead, the legislature was silent on how prices and price-related advertising were to be determined in the funeral services market, aside from emphasizing that “general advertising and preneed solicitation, other than in-person communication, shall be allowed.”³⁶

engage in collective rate-making and to allow adequately supervised private firms to do so.).

³⁴ *Omni*, 499 U.S. at 373, quoting *Hallie*, 471 U.S. at 42.

³⁵ The Board’s legal authority to promulgate restrictions on advertising stems from VC 54.1-2803(1), which gives the Board the authority to “establish standards of service and practice for the funeral service profession in Virginia.”

³⁶ See Va. Code Ann. § 54.1-2806(5) (Michie 2003). By way of contrast to its treatment of advertising and price competition in the market for preneed services, the General Assembly did displace competition with regulation by the Board regarding certain other aspects of the preneed funeral transaction. See Va. Code Ann. § 54.1-2803(9) (Michie 2003) (“VC 54.1-2803(9)”). A close look at the regime established by the statute indicates that

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Therefore, as in *Omni*, the question will be whether the type of anticompetitive regulation at issue is foreseeable from the Commonwealth's grant of authority to the Board. Unlike either *Hallie* or *Omni*, the regulation is not a foreseeable consequence of the Board's existing grant of authority. Instead, the relationship of the Board's regulation to its grant of authority – to “establish standards of service and practice for the funeral service profession” – “is one of precise neutrality.”³⁷ Further, a review of Virginia's overall statutory scheme demonstrates that this type of restriction is not foreseeable. First, the General Assembly, in passing the statutory scheme, showed no indication of a state policy to restrict price competition or advertising. Second, the Virginia statute itself prohibited in-person solicitation relating to preneed services, but made it clear that “general advertising and preneed solicitation, other than in-person communication, shall be allowed.” Finally, the 1989 Act did not change the Virginia statutory requirement that an itemized statement and general price list of funeral expenses be furnished to consumers, which is a similar requirement to that prescribed by the FTC Funeral Rule.³⁸

Virginia intended that certain types of competition be displaced by regulations: (1) the state intended that the forms for preneed contracts be specified by the Board, *Id.*; *see also* Va. Code Ann. § 54.1-2820 (Michie 2003); (2) the state intended that the disclosures made to consumers purchasing preneed services be established by regulations, VC 54.1-2803(9); and (3) the state intended that “reasonable bonds” be required to ensure performance of the preneed contract at-need. *Id.*

³⁷ *See Community Communications Co., Inc. v. City of Boulder*, 455 U.S. 40, 54-56 (1982) (holding that the “the general grant of power to enact ordinances” does not satisfy the clear articulation requirement.).

³⁸ Virginia adopted the Rule's requirements of disclosure, including price disclosure by statute, referencing the FTC Funeral Rule explicitly. *See* Va. Code Ann. § 54.1-2812 (Michie 2003). Under Virginia statute the Board may suspend or revoke the

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That section of the Virginia statute requires that “[a]ll regulations promulgated herewith shall promote the purposes of this section.” Because the purpose of the Funeral Rule is to increase the availability of information to consumers to improve price competition,³⁹ and because this section of the statute expressly incorporates that rule, it appears unlikely that the General Assembly intended to authorize a regulation inhibiting price competition as a foreseeable result of the Board’s general authority to regulate the funeral industry.⁴⁰

V. Opportunity for Public Comment

The proposed Order has been placed on the public record for 30 days to receive comments from interested persons. Comments received during this period will become part of the public record. After 30 days, the Commission will again review the Agreement and comments received, and will decide whether it should withdraw from the Agreement or make final the Order contained in the Agreement.

license of, or otherwise punish, a licensee for “[v]iolating or failing to comply with Federal Trade Commission rules regulating funeral industry practices.” *See* Va. Code Ann. § 54.1-2806(19) (Michie 2003). Virginia is one of 18 states that has adopted at least part of the requirements of the Funeral Rule. AARP, *The Deathcare Industry* 7 (Public Policy Institute May, 2000).

³⁹ *See e.g.*, 1990 FTC Staff Report at 12; Comments of AARP on the Commission's Review of the Funeral Rule, 16 C.F.R. Part 453 (September, 14, 1999), *available at* [http://www.ftc.gov/bcp/rulemaking/funeral/comments/CommentA-55 - AARP Funeral Rule Comments.htm](http://www.ftc.gov/bcp/rulemaking/funeral/comments/CommentA-55-AARP_Funeral_Rule_Comments.htm) (“Certainly, one of the intended effects of implementing the Rule was to spur on competition, by making it easier for consumers to make an educated decision.”).

⁴⁰ *Indiana Movers Analysis* at 5.

Analysis

By accepting the proposed Order subject to final approval, the Commission anticipates that the competitive issues described in the proposed Complaint will be resolved. The purpose of this analysis is to invite and facilitate public comment concerning the proposed Order. It is not intended to constitute an official interpretation of the Agreement and proposed Order or to modify their terms in any way.

Complaint

IN THE MATTER OF

PIEDMONT HEALTH ALLIANCE, INC., ET AL.

CONSENT ORDER, ETC., IN REGARD TO ALLEGED VIOLATIONS OF
SEC. 5 OF THE FEDERAL TRADE COMMISSION ACT

Docket 9314; File No. 0210119

Complaint, December 27, 2003--Decision, October 1, 2004

This consent order, among other things, prohibits Respondent Piedmont Health Alliance, Inc. ("PHA") -- a physician-hospital organization that includes physicians, hospitals, and other licensed health care providers in Alexander, Burke, Caldwell, and Catawba counties in western North Carolina (known as the "Unifour" area) -- and ten individual physician Respondents from entering into, participating in, or facilitating any agreement between or among any physicians: (1) to negotiate with payors on any physician's behalf; (2) to deal, not to deal, or threaten not to deal with payors; (3) on what terms to deal with any payor; or (4) not to deal individually with any payor, or to deal with any payor only through an arrangement involving PHA. The order also prohibits the respondents from exchanging or facilitating exchanges of information between or among physicians concerning whether, or on what terms, including price terms, they are willing to contract with a payor; from attempting to engage in any action prohibited by the order; and from inducing anyone else to engage in any action prohibited by the order. The order permits the individual physician Respondents to participate in activities that solely involve physicians who are part of their own medical group practices, or who are reasonably necessary to form, participate in, or further certain qualified risk-sharing joint arrangements, or certain qualified clinically-integrated joint arrangements. The order also permits Respondent PHA, beginning 30 months after the order becomes final, to participate in activities that are reasonably necessary to form, participate in, or further certain qualified risk-sharing joint arrangements, or certain qualified clinically-integrated joint arrangements, provided that PHA complies with certain requirements regarding prior notification to the Commission. The order also prohibits Respondent PHA, with certain exceptions, from preparing, maintaining, or participating in the preparation of any fee schedule regarding physician services; from collecting or maintaining information, or any summary or compilation of information, about price or other terms under which physicians deal, or are willing to deal, with payors; and from encouraging, facilitating, suggesting, advising, pressuring, inducing, or attempting to induce anyone to engage in such conduct. In addition, the order prohibits Respondent PHA, for 54 months after the order becomes final, from participating in a "Messenger Arrangement," as defined in the order, except that it may participate in a "Limited Messenger Arrangement" as defined in the order, beginning 30 months after the order becomes final. The order also